

Hotel Policies "Bulgar"

Mode of operation of the hotel - around the clock.

Checkout time - 12:00.

Payment for accommodation and additional services is made according to the price list approved by the Director.

For checking into the hotel, you must have a passport.

At registration, guests receive room keys and guest card is issued, on which the guest has the opportunity to stay at the hotel.

Guests of the lodger can be in hotel from 9 to 22 o'clock, registering the passport at the administrator of hotel.

The hotel does not have the conditions for keeping pets. Therefore stay with pets is strictly prohibited.

Safety of the personal belongings which are in room on condition of observance of these rules of accommodation by them is guaranteed to all guests of hotel.

For money, values, and also things, worth over three thousand rubles which aren't handed over in a left-luggage office, the administration of hotel doesn't bear responsibility.

In case of loss of personal belongings out of the room, the guest is obliged to immediately inform the hotel to take the necessary measures to search for.

The things forgotten in number are stored before return to their owner, but no more than 6 months (for foreign visitors – 1 year) then are realized according to the law.

Guestbook is at the reception on the 1st floor and is available to visitors at the request for registration of the relevant entries. All complaints and petitions submitted by visitors in the guest book, reviewed by the administration without delay.

All visitors staying at the hotel, have the same rights and have the following responsibilities:

- To observe the accommodation order established in hotel;
- Strictly observe the rules of fire safety and sanitary standards;
- At an exit from room to close room and to give a key to the administrator.
- Not to rustle and not disturb the rest of other residents;
- To pay damages in case of loss or damage to hotel property, in accordance with applicable law.

When you check-out from the hotel is required to hand over the keys to the room at the reception and make a final payment for accommodation, telephone calls and additional service.

When planning early departure guest in writing must indicate their intention to the administrator at the reception. If the Guest reported about the departure less than in one day, return of the paid means isn't carried out.